



**TUTOR LED
VIRTUAL
CLASSROOM***

*Restricted to 10 delegates

ISO 9001: 2015 QMS Foundation



Course Overview

Ideal for auditors, consultants, employers managers and quality professionals, this course provides the required knowledge to understand ISO 9001 and the basic concepts and terminology around quality management.

The course is delivered in an engaging and interactive manner, introducing learners to the benefits that utilising the ISO 9001:2015 standard can bring. This Course is particularly useful when combined with the 2 day Internal QMS Auditor Course.



Aims and Objectives

This course aims to provide delegates who have an existing, basic knowledge of, or experience in, quality management with an understanding of the management systems approach and the requirements of ISO 9001, and to provide a basis for delegates who wish to go on to complete CQI and IRCA Certified QMS Auditor Training courses.

Course Pre-requisites

ICQI/IRCA recommends that all students have a prior knowledge of management systems, quality management and ISO 9001 before attending this course. Also an understanding of the requirements of ISO 9001 and the commonly used quality management terms and definitions, as given in ISO 9000,

In order to make sure you have the required prior knowledge before attending this course, as well as to allow the Course to be based around interactive exercises rather than 'Death by PowerPoint' we can provide an electronic copy of our 'ISO 9001:2015 Explanation Manual'. This allows you to get the necessary knowledge at a time and pace that suits you individually.

It is recommended, but not essential, that you also have a copy of ISO 9001:2015 when working through this Explanatory Manual.

N.B. Please bring an electronic or printed copy of your Explanatory Manual and, if you have one, a copy of ISO 9001:2015 to the classroom-based course

Who Should Attend

This course is designed for delegates with existing knowledge or experience in quality management. It is also ideal for those involved in the design of quality management systems and those looking to progress to IRCA Certified Quality Management System Auditor training courses. The Course is also ideal for anyone who wishes to understand ISO 9001.

Content

The ISO 9001 2015 QMS Foundation course is designed to be as interactive as possible, focusing on exercises that allow delegates to experiment with ideas and reach their own conclusions.

The course looks at the history and strategic aspects of ISO 9001 before looking at interpretations of its various requirements.

Subjects covered include:

- The structure of Annex SL
- How ISO 9000, 9001, 9004 and ISO/TS 9002 fit together as standards
- The context of an organisation
- How Quality Management systems can benefit a business or organisation
- The process of implementing and maintaining a Quality Management System
- Key definitions contained within ISO 9000
- The structure and seven principles of ISO 9001
- Internal and external interest patterns
- Risk-based thinking and potential for improvement

Course Benefits

On completion, successful students will have the knowledge needed to:

- Explain the purpose of a quality management system, of quality management systems standards, and the business benefits of improved performance of the quality management system
- Outline the structure and content of ISO 9001 and its relationship with ISO 9000
- Explain the specific quality management related requirements of ISO 9001

Certification

Each successful delegate will receive a 'certificate of completion' which is recognised by IRCA and the CQI.

Course Materials

Students will receive a comprehensive course manual with reference materials.

Reference copies of ISO 9000, ISO 9001, ISO 9004, ISO17021.

Duration

This is a 1-day course that is delivered by world class tutors in a tutor led virtual classroom. The learning environment allows for live tutorials, breakout areas for smaller group exercises, interactive tools such as multi-user whiteboards and group and 1:1 messaging function.

Please email anne-marie.smith@qmsskills.co.uk for more information.

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